



2025 FEES & FINANCIAL RESPONSIBILITIES

Waitlist Application Fee (Per Child)	Non-refundable fee - payable when joining the waitlist Account Name: Pink Cloud Pty Ltd BSB: 064 180 Account Number: 1027 0723 Description/ Reference: Family Name	\$75
Enrolment Fee (Per Child)	Non-refundable fee - payable on acceptance of placement offer. Includes processing of enrolment and provision of personalised backpack and hat	\$150
Enrolment Bond (Per Child)	Refundable bond - payable on acceptance of placement offer	Equivalent to 2 weeks full fees
DAILY FEES		
Daily Fees Nido	10 or 10.5 hour session	\$185.50 / day
Daily Fees Casa Junior	10 or 10.5 hour session	\$185.50 / day
Daily Fees Kindergarten	Minimum 15 hours per week	\$181.50 / day (Free Kindy available)
MISC FEES		
Replacement Hat Fee	Includes personalisation	\$30 each
Replacement Bag Fee	Includes personalisation	\$40 each
Debit Dishonour Fee	Additional to any fees charged by the merchant	\$15
Late Collection Fee	Charged in 15 minute blocks. Travel fees incurred by staff may also apply	\$20 / 15 mins
Incursions / Shows	Approximately 4-5 per year, added to weekly account.	\$15 per child per incursion
Reports Processing Fee	Min 1 hour. 14 days processing time is required.	\$60 per hour
PAYMENT TERMS		
- o All applicable Enrolment Fees and Bond amounts are due at least two week prior to the commencement of enrolment. - o Daily Fees are charged one week in advance via Direct Debit to credit card only. - o Daily Fees apply for all sessions of attendance or absence on the due date, irrespective of current or anticipated Child Care Subsidy entitlements, adjustments or cessation. - o Children must be correctly signed in and out by the guardian each day of attendance to qualify for Child Care Subsidy. - o Payment by Credit Card incurs fees as per the table below. - o Casual day bookings require 48 hours notice to cancel. - o Reports Processing Fee applies for all specialist or other agency paperwork requests including assessment testing, references and checklist completion outside of standard Qld Kindergarten Program transition reports. These reports are completed by a qualified teacher and require 14 days for completion. - o For overdue accounts, payment by Credit Card only may be required to continue enrolment. - o If your child is absent for any reason, including temporary suspension of enrolment, the Daily Fee is payable. - o We do not offer holiday discount, temporary pause on enrolment or swap days for absences. - o Public holidays are charged at the regular daily fee. For families receiving Child Care Subsidy, this will be applied. - o In the case of temporary closure due to natural disaster or other circumstances beyond our control, daily fees may still be payable. - o Please see full Payment Policy for further details.		
CHANGES or CANCELATION OF ENROLMENT		
- o Four weeks notice in writing is required for all changes to booked days or cancellation of enrolment. - o Notice period applies from acceptance of enrolment. - o CCS entitlements begin on the first, and cease on the last, physical day of attendance at the service. - o Bonds are refunded within four weeks of cessation of enrolment.		
CREDIT CARD FEES		

Payment method	Countries	Processing fee	Payment method fee
American Express	Global	\$0.10	Cost +
Direct Debit	AU, NZ	\$0.10	1% Capped at \$3.50*
Direct Credit	AU, NZ	\$0.10	.25c
Diners	Global	\$0.10	Interchange ++
Discover	Global	\$0.10	Interchange ++
Eftpos Australia	AU	\$0.10	Interchange ++
JCB	Global	\$0.10	Cost +
Kount	Global	\$0.10	Risk Based %
MasterCard	AU, NZ, SG, IN, MY, HK,PH, US, CA, UK, EU	\$0.10	Interchange ++

ReD	Global	\$0.10	\$0.10
Union Pay	Global	\$0.10	2.95%
Visa	AU, NZ, SG, IN, MY, HK,PH, US, CA, UK, EU	\$0.10	Interchange ++