



2024 FEES & FINANCIAL RESPONSIBILITIES

Waitlist Application Fee (Per Child)	Non-refundable fee - payable when joining the waitlist	\$50	
Enrolment Fee (Per Child)	Non-refundable fee - payable on acceptance of placement offer. Includes processing of enrolment and provision of personalised backpack and hat	\$150	
Enrolment Bond (Per Child)	Refundable bond - payable on acceptance of placement offer	Equivalent to 2 weeks full fees	
ORIENTATION FEES			
Orientation Fees (Short) - Nido	Reduced fee for short introduction visit - Nido Only	\$30	
Orientation Fees (Long) - Nido	Reduced fee during orientation period	\$78	
Orientation Fees (Long) - Casa	Reduced fee during orientation period	\$78	
DAILY FEES			
Daily Fees	10 or 10.5 hour session	\$156 / day	
MISC FEES			
Replacement Hat Fee	Includes personalisation	\$20 each	
Replacement Bag Fee	Includes personalisation	\$40 each	
Debit Dishonour Fee	Additional to any fees charged by the merchant	\$15	
Late Collection Fee	Charged in 15 minute blocks. Travel fees incurred by staff may also apply	\$20 / 15 mins	
Incursions / Shows	Approximately 4-5 per year, added to weekly account.	\$15 per child per incursion	
PAYMENT TERMS			
<ul style="list-style-type: none"> o All applicable Enrolment Fees and Bond amounts are due at least two week prior to the commencement of enrolment. o Daily Fees are charged one week in advance via Direct Debit (bank account or credit card). o Daily Fees apply for all sessions of attendance or absence on the due date, irrespective of current or anticipated Child Care Subsidy entitlements, adjustments or cessation. o Children must be correctly signed in and out by the guardian each day of attendance to qualify for Child Care Subsidy. o Payment by Credit Card incurs fees as per the table below. o Casual day bookings require 48 hours notice to cancel. o For overdue accounts, payment by Credit Card only may be required to continue enrolment. o If your child is absent for any reason, including temporary suspension of enrolment, the Daily Fee is payable. o We do not offer holiday discount, temporary pause on enrolment or swap days for absences. o Public holidays are charged at the regular daily fee. For families receiving Child Care Subsidy, this will be applied. o In the case of temporary closure due to natural disaster or other circumstances beyond our control, daily fees may still be payable. o Please see full Payment Policy for further details. 			
CHANGES or CANCELATION OF ENROLMENT			
<ul style="list-style-type: none"> o Four weeks notice in writing is required for all changes to booked days or cancellation of enrolment. o Notice period applies from acceptance of enrolment. o CCS entitlements begin on the first, and cease on the last, physical day of attendance at the service. o Bonds are refunded within four weeks of cessation of enrolment. 			
CREDIT CARD FEES			
Payment method	Countries	Processing fee	Payment method fee
American Express	Global	\$0.10	Cost +
Direct Debit	AU, NZ	\$0.10	1% Capped at \$3.50*
Direct Credit	AU, NZ	\$0.10	.25c
Diners	Global	\$0.10	Interchange ++
Discover	Global	\$0.10	Interchange ++
Eftpos Australia	AU	\$0.10	Interchange ++
JCB	Global	\$0.10	Cost +
Kount	Global	\$0.10	Risk Based %
MasterCard	AU, NZ, SG, IN, MY, HK, PH, US, CA, UK, EU	\$0.10	Interchange ++
ReD	Global	\$0.10	\$0.10
Union Pay	Global	\$0.10	2.95%
Visa	AU, NZ, SG, IN, MY, HK, PH, US, CA, UK, EU	\$0.10	Interchange ++